

HARRIS COUNTY MUNICIPAL UTILITY DISTRICT No. 50
“Proudly serving Barrett Station and surrounding areas.”

Topics

- **New District Manager -
Dara Eng**
- **Community Appreciation
Letter from the new District
Manager**



As of September 10, 2018, Harris County MUD #50 is proud to introduce the new District Manager, Dara Eng. Ms. Dara is coming from City of Houston as Supervisor for the Houston Public Works Contact Center. She served as a liaison between Drainage/Collection/Billing/Accounting sections, City Council, and all Commercial and Residential customers, which services approximately 500,000 accounts. She brings with her skills in water operations and process improvements with 6 years of municipality experience. We are excited to have Dara Eng as the new District Manager and look forward to the new future of HCMUD 50!



“It is with great honor to accept the position as District Manager for HCMUD 50. I am excited for the opportunity to engage with prideful residents of Barrett Station and to work with the Board of Directors on how we can continue to better our community. I look forward to the new future and will do my best in providing world-class customer service. Thank you.”

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Water Bill Policy Reminders

The District is working hard to provide up to date information regarding water bill statements and account statuses. Unfortunately, sometimes the information may lack details or don't reach to everyone at the same time. The District would like the opportunity to keep everyone in the loop for all new updates and continue to do so going forward.

Here are a few interesting details that are important for the community to remember when water bill charges are due:

- Bills are usually generated to be sent out every month between **15th** and the **20th**.
- All Barrett Station water bills are due on the **8th** of each month.
- Barrett's Customer Service Station is opened from *8am to 5pm, Monday through Friday* to assist with walk-in questions and/or phone calls.
- Bill payments that are not paid **before** the **9th** accrue late charges between **\$7-\$9** depending on inside/outside district.
- A week after late charges are added, if the payment is still not satisfied, a delinquent notice is sent out with an additional charge of **\$10**.
- Final notices for delinquent accounts are sent out as red door tags. *The date written on the door tag is the day the water will be turned off if a payment is not satisfied **before**.* Disconnection starts as early as 7am until all service orders are completed.
- Water turn-offs are charged with a **\$75.00** disconnect fee.

While the District continues to work with all residents to avoid water disruption, cooperation and community engagement are our best resources. Please make immediate contact with HC MUD 50 Customer Service regarding any questions to avoid possible late charges and/or disconnection.

We at HC MUD 50 look forward to assisting with all questions and concerns.

Thank you!

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Dara Eng, District Manager